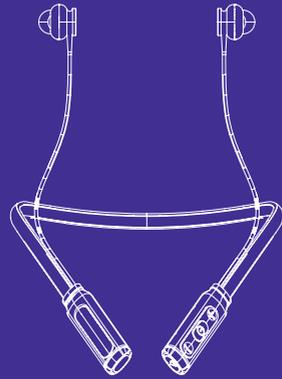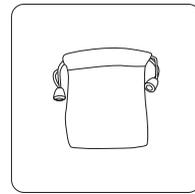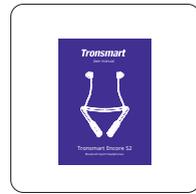# Tronsmart

User manual

Tronsmart Encore S2
Bluetooth Sport Headphones

Thank you for choosing the Tronsmart Encore S2 Bluetooth Sport Headphones. Please read the user manual carefully, and keep it for future reference.If in doubt, please contact our customer support team by email at support@tronsmart.com.
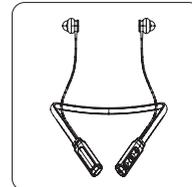
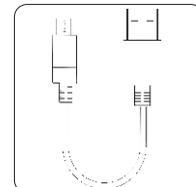1 x Travel Pouch

1 x User Guide

Specifications

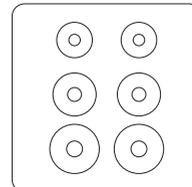| Bluetooth® Profile	A2DP, AVRCP, HSP, HFP
Range	10m
Charging Power	5V/500mA
Working Time	12 hours
Charging Time	1.5 hours
Dimension(L*W*H)	95 x 95 x 32 mm
Weight	19.6g

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Package Contents

1 x Tronsmart Encore S2 Bluetooth Sport Headphones

1 x USB Charging Cable
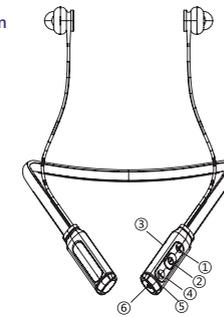
6 x Ear Buds (two are equipped on the headphones)

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Button Control

Function	Operation
Power ON	Press and hold the Multifunction Button for 3 seconds
Power OFF	Press and hold the Multifunction Button for 5 seconds
Play/Pause	Press the Multifunction Button once
Volume +/-	Press the Volume +/- Button
Play next/previous	Press and hold the Volume +/- Button
Answer Phone Call	Press the Multifunction Button once
Hang up	Press the Multifunction Button once
Refuse phone call	Hold and press the Multifunction Button for 1 second
Redial	Press the Multifunction Button twice to re-dial the latest phone number
Reset	Press and hold the Volume +/- Button at the same time until the LED Long bright 2 seconds

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Product Diagram

① Volume + / Next
② Multifunction Button
③ LED Indicator
④ Volume - / Previous
⑤ Microphone
⑥ Micro USB Charging Port

LED Indicators

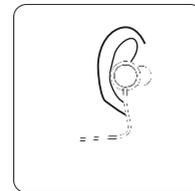| LED indicator	Status
Solid red	Charging
Solid blue	Fully charged
Flashes in red and blue alternately	In pairing mode
Flashes blue once every 5 seconds	Paired with a Bluetooth®device
Flashes red	Low battery

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Note:

1) The first time you use the headset, press and hold the Multifunction Button for approximately 5 seconds until the LED indicator flashes red and blue alternately. Now the headset is in pairing mode;

2) Activate Bluetooth® function on your phone and search for the nearby Bluetooth® connection:

- For iPhone: Settings>Bluetooth® >On;
- For Android: Settings>Wireless & Networks>Bluetooth® :On>Scan for devices;
- Find "Tronsmart Encore S2" in the search results.Tap on the name to connect. Once connected, only the blue LED will remain on.

3) If a pin code is required for pairing, please try "0000" or "8888"(4 zero or 4 eight)

4) The Bluetooth® headset can remember previous paired devices. If you have previously paired the headset with a device, simply turn on your device and the headset (by pressing the multifunction button for 1 second, they will connect automatically with no need to go into pairing mode.

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How to Wear

Please wear the headset as shown in the diagram:
1) Attach the ear hooks onto the earphones;
2) Wear the earphones and the hooks on your ears and adjust for the best fit.

▲ Note:

- Please note the "L" and "R" markings on the headset, they correspond to left side and right side respectively;
- In addition to the headset, two pairs of different size ear buds are included in the package. Please try them out and find the most comfortable fit for you.

Trouble shooting

Q: My headset will not switch on.
A: Please recharge it and make sure it has enough power. Plug the unit to a charger and see if the power button becomes solid red.

Q: Why can't I pair this headset with other Bluetooth® devices?
A: Please check the following points:
- Make sure your Bluetooth® device support A2DP profile;

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- Make sure the headset and your devices are next to each other or within 3 feet;
- You must get the headset into paring mode with indicator flashing red and blue alternately;
- Try to reboot your Bluetooth® device.

Q: After connecting and pairing with my Bluetooth® device, I cannot hear any music from the headset.
A: Please check the following:
- Your sound system is connected to the headset (If LED indicator flashes blue once every 5 seconds, then you are connected);
- Make sure the music volume is at audible level on both your Bluetooth® device and headset;
- Make sure your Bluetooth® device is playing music.

Care and Maintenance

- Keep the headset away from heat and humidity;
- Do not put the product under direct sunlight or hot areas,high temperatures will shorten lifespan of the headset, battery and/or the internal circuit board;
- Do not try to take the product apart;
- Do not drop or knock your headset on hard surfaces;
- Do not use chemicals or detergents to clean the product;
- Do not scrap the surface with sharp objects.

Customer Support

For customer support and technical assistance, please email to:support@tronsamrt.com.

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Warranty

This product is covered with Tronsmart parts and labor warranty for 18 months from date of the original purchase from authorized retailer and distributor. If the device becomes defective, pleasecontact Tronsmart Support to launch warranty claim. We will instruct you on how to return the defective unit back to us for repair and replacement.

The following are excluded from Tronsmart warranty cover:

- Device purchased as 2nd hand, used or from unauthorized sellers;
- Damage resulted from misuse and abusive action;
- Damage resulted from chemical, fire, radioactive substance, poison, liquid;
- Damage resulted from natural disaster;
- Damage caused to any 3rd party/person/object and beyond

No return will be accepted without seller authorization.

Statement

We can only provide after sale services for products that are sold by Tronsmart or Tronsmart authorized retailer and distributor. If you have purchased your unit from a different place, please contact the seller for return and warranty issues.

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